

Summary Financial Statement

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THIS DOCUMENT IS IMPORTANT AND REQUIRES YOUR IMMEDIATE ATTENTION

If you are in doubt as to the action you should take, you should immediately consult your stockbroker, bank manager, solicitor, accountant or other independent adviser duly authorised under the Financial Services and Markets Act 2000. If you have sold or transferred all your shares in United Utilities PLC you should pass this document to the bank, stockbroker or other agent through whom the sale or transfer was effected for transmission to the purchaser or transferee.

This non-statutory summary financial statement, which is available on the company's website, provides a summary of the company's statutory financial statements for the year ended 31 March 2008. It does not contain sufficient information to allow as full an understanding of the results of the group and state of affairs of the company or of the policies and arrangements concerning directors' remuneration as is provided by the full annual statutory financial statements and reports. The company's full annual statutory financial statements, a copy of which can be accessed on the group's website – www.unitedutilities.com – and is available free of charge by post (see page 13 for details of how to obtain a copy), comply with the requirements of s240 of the Companies Act 1985.

Chairman's review



Revenue – continuing operations

£2,363m

(2006/07: £1,987m)

Operating profit – continuing operations

£663m

(2006/07: £642m)

Dividend per ordinary share

46.67p

(2006/07: 44.93p)

Final dividend of 31.47p will be paid on 8 August 2008.

Annual general meeting

I am pleased to invite you to the company's annual general meeting. The meeting will be held on Friday, 25 July 2008 at the Bridgewater Hall, Manchester and will start at 11.00 am. Please note that the doors will open at 10.00 am.

This document contains the formal notice calling the meeting and explanations of the resolutions the directors will be proposing at the meeting together with the summary financial statement for the year ended 31 March 2008. You will find enclosed our stakeholder report together with the full annual report and accounts, if you asked to have that.

The directors consider all the proposed resolutions to be in the best interests of the shareholders of the company as a whole and therefore recommend you vote in favour of these resolutions, as we unanimously intend to do in respect of our own beneficial shareholdings.

We hope you enjoy reading this report and continue to share in our group's success.



Dick Evans
Chairman

Financial summary

This is a summary of information from the 2008 annual report and accounts

This summary financial statement was approved by the board of directors on 2 June 2008 and signed on its behalf by Sir Richard Evans, chairman and Tim Weller, chief financial officer. The auditors have issued an unqualified audit report on the full accounts and the auditable part of the directors' remuneration report. The Companies Act 1985 requires the auditors to report if the accounting records are not properly kept or if the required information and explanations are not received. The auditors' report on the full accounts and the auditable part of the directors' remuneration report contains no such statement.

Independent auditors' statement to the members of United Utilities PLC

We have examined the summary financial statement which comprises the consolidated income statement, the balance sheets and the summary directors' remuneration report.

This report is made solely to the company's members, as a body, in accordance with section 251 of the Companies Act 1985. Our work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, for our audit report, or for the opinions we have formed.

Respective responsibilities of directors and auditors

The directors are responsible for preparing the summary financial statement in accordance with United Kingdom law. Our responsibility is to report to you our opinion on the consistency of the summary financial statement with the full annual accounts, the directors' report and the directors' remuneration report, and its compliance with the relevant requirements of section 251 of the Companies Act 1985 and the regulations made thereunder.

We also read the other information contained in the summary financial statement described in the contents section, and consider the implications for our report if we become aware of any apparent misstatements or material inconsistencies with the summary financial statement.

Basis of opinion

We conducted our work in accordance with Bulletin 1999/6 'The Auditors' Statement on the Summary Financial Statement' issued by the Auditing

Practices Board for use in the United Kingdom. Our report on the company's full annual financial statements describes the basis of our audit opinion on those financial statements and the directors' remuneration report.

Opinion

In our opinion, the summary financial statement is consistent with the full annual accounts, the directors' report and the directors' remuneration report of United Utilities PLC for the year ended 31 March 2008 and complies with the applicable requirements of section 251 of the Companies Act 1985, and the regulations made thereunder. We have not considered the effects of any events between the date on which we signed our report on the full annual financial statements, 2 June 2008, and the date of this statement.

Deloitte & Touche LLP
Chartered Accountants and Registered Auditors, Manchester, England
13 June 2008

Summary directors' report

Review of the business

United Utilities has delivered a good financial performance in the year ended 31 March 2008. Underlying profit before tax⁽¹⁾ increased by 17 per cent to £476 million and underlying operating profit⁽¹⁾ was up by 7 per cent to £677 million.

The group is pre-funded for its capital investment programme through to 2010. We recently improved our liquidity position by enhancing our committed medium-term bank facilities. This provides us with increased flexibility in terms of when and how we raise further debt finance.

Our regulated activities have delivered strong growth in the period with operating profit up 5 per cent, an increase of 8 per cent on an underlying basis⁽¹⁾. This growth primarily reflects the regulated price increase which supports high levels of essential investment in our infrastructure. This investment enables us to deliver better service for customers and make environmental improvements.

Capital investment in our regulated water and wastewater operations, including infrastructure renewals expenditure, amounted to £826 million during the year. This is 45 per cent higher than last year as we are now in the peak phase of our current capital expenditure programme. We have agreed a new strategy with Ofwat for processing and disposing of sludge, based on increasing capacity at an existing site rather than developing a new site. Our capital investment programme has been re-profiled to reflect this agreement and we are now broadly in line with regulatory assumptions. This new strategy will reduce our carbon footprint compared with the original solution.

Our business improvement initiatives are delivering cost savings and we remain confident of delivering our regulatory outputs and meeting our efficiency targets across this price review period.

In our non-regulated activities, underlying operating profit⁽¹⁾ was slightly higher than that of the prior year reflecting the first time inclusion of the results of the outsourcing contract with Electricity North West. We have a strong order book worth over £6 billion in revenue and we were pleased to announce recently that we have extended the contract with Southern Water through to March 2015. In January we also agreed an 18 month extension to our metering contract with British Gas Trading to June 2010. In addition, we have recently been selected as preferred bidder by Townsville City Council in Australia to undertake its water supply upgrade project.

Dividend

The board is proposing a final dividend of 31.47p per ordinary share in respect of the year ended 31 March 2008. Taken together with the interim dividend of 15.20p per ordinary share, the total proposed dividend for 2007/08 is 46.67p per ordinary share. Subject to the final dividend being approved by shareholders at the annual general meeting, it will be paid on 8 August 2008 to shareholders on the register at the close of business on 27 June 2008.

Sale of United Utilities Electricity, capital structure and £1.5 billion return to shareholders

Following the sale of United Utilities Electricity and the review of the group's capital structure, as outlined in our half year results published on 29 November 2007, the board intends to return to shareholders a total of £1.5 billion or 170p per share. The board is targeting a credit rating of A3 for United Utilities Water PLC and, following the return of value, is anticipating a group net debt to regulatory capital value gearing level towards the upper end of Ofwat's range (55 per cent to 65 per cent for the 2005-10 price control period) by 2010.

Operational performance

Improving operational performance is an integral part of our vision to be a world class operator of utility infrastructure. We continue to make good progress. The business outperformed its 2007/08 leakage target of 465 megalitres per day, a tougher target than the previous year, underlining our commitment to higher performance. We are also pleased to report a 60 per cent reduction in the number of serious pollution incidents compared with two years ago. We have continued to remove properties from our sewer flooding register and have now achieved a net reduction of 32 per cent

over the last two years and remain on course to achieve our medium term target of a 50 per cent reduction.

Since 2005, we have closed the operational efficiency gap to the most efficient water companies and this has been reflected in Ofwat's recent relative efficiency assessments. Improving customer service is a key area for us and since 2005 we have markedly improved customer satisfaction levels from below 50 per cent to 73 per cent. We believe there are more improvements to come.

Corporate responsibility

Good governance

The board is committed to high standards of corporate governance. Throughout the year, the board has complied fully with the revised Combined Code. Full details of how those principles have been applied can be found in the corporate governance report on pages 34 to 40 of the full annual report and accounts.

Details of the company's policies with respect to its employees and their health and safety and wider aspects of corporate responsibility can be found in the stakeholder report, the full annual report and accounts and on the website.

Climate change and sustainability

United Utilities takes a long-term view of its operations and we see mitigation of and adaptation to climate change as key elements of our future plans. We were pleased to note Ofwat's increased focus on climate change and sustainability in its recently published methodology document relating to the next price review.

Our carbon action plan is progressing well through schemes which, in addition to helping the environment, also contribute to improving the efficiency of the group. These schemes include increasing the efficiency of our pumping stations and using our wastewater processes to generate electricity and heat.

Adaptation to climate change and flooding risk is now of increasing importance and will influence investment in the water industry in both the short and long term. We are actively involved in deliberations with our regulators ahead of the next price review and would expect significant levels of capital investment to continue beyond 2010.

Outlook

We are building on the performance improvements already achieved supported by our focus on core skills. The key elements of our strategy are to continue to improve operational performance, successfully execute our capital investment programme and meet our efficiency targets, prepare for the next water price review and deliver our non-regulated growth strategy. The board expects United Utilities to continue to deliver a strong financial performance over the remainder of this regulatory period, underpinned by allowed price rises to fund substantial investment in our networks.

Note:

(1) Underlying operating profit and underlying profit before tax from continuing operations are stated after adjusting for restructuring costs and other significant non-recurring items and are reconciled to operating profit and profit before tax from continuing operations on page 13 of the full annual report. The board believes these financial measures provide useful information to investors as they are the measures that management use to evaluate trading performance.

Summary directors' remuneration report

The full remuneration report can be found on pages 41 to 51 of the full report and accounts for the year ended 31 March 2008. A summary of that report is given below. This report is unaudited save where stated.

Approach to reward

The company aims to ensure that its remuneration arrangements attract and keep people of the right calibre in order to achieve corporate success and to enhance shareholder value. Its overall approach is to attract, develop, motivate and keep talented people at all levels, pay competitive salaries and benefits to its employees and encourage its employees to hold shares in the group.

Non-executive directors

The group's policy is to pay annual fees that reflect the responsibilities placed upon the non-executive directors (for details see Table 1). Additional fees are paid to the chairmen of the board and the audit and remuneration committees.

Table 1: Non-executive directors' fees (audited information)

Year ended 31 March	Total fees	
	2008 £'000	2007 £'000
Sir Richard Evans	225.8	215.8
Dr Catherine Bell	51.2	1.7
Norman Broadhurst	59.8	58.9
Paul Heiden	52.0	48.9
David Jones	61.2	57.8
Dr John McAdam	8.7	n/a
Sir Peter Middleton	30.0	87.5
Jane Newell	n/a	15.4
Andrew Pinder	51.2	48.9
Nick Salmon	51.2	48.9
Total	591.1	583.8

Notes:

- Sir Peter Middleton resigned from the board on 27 July 2007.
- Dr John McAdam was appointed to the board on 4 February 2008.

Executive directors

The remuneration policy aims to achieve an appropriate balance of fixed and variable rewards. It recognises that the group operates in both a regulated and non-regulated environment and therefore needs to ensure that the structure of executive remuneration reflects the practices of the markets in which its executives operate and stakeholder expectations of how the group should be run. Details of the executive directors' remuneration and long-term incentive payments are given in Table 2.

Long-term incentives

Performance share plan

Executive directors and other senior executives participate in the performance share plan. Awards are granted at the discretion of the plan's trustee (United Utilities Employee Share Trust Limited) on the recommendation of the remuneration committee.

Each year, participants may be awarded a right to acquire a maximum number of shares worth up to a fixed percentage of their annual salary at the date of the award, at no cost to them. The number of shares awarded is based on the market price of a share at that time. The plan's rules provide for a maximum award of 100 per cent of annual salary which may be increased above this level in circumstances which the committee consider to be exceptional. Annual awards made to date to directors have not exceeded 100 per cent of salary.

For an award to vest performance criteria must be met. To date, the performance criteria have been: (i) the company's total shareholder return (TSR) performance when compared with the TSR performance of a comparator group or index of other companies; and (ii) underlying business performance.

TSR is widely used as an externally verifiable measure of a shareholder's return. Relating awards to the group's

relative TSR performance supports the policy objectives of linking executives' rewards directly to the company's performance and shareholders' interests and gives executives the opportunity to increase their earnings by meeting and out-performing key long-term measures.

The remuneration committee has the discretion to make adjustments to the comparator group or the period over which relative TSR is measured during the performance period to maintain the integrity of the plan, for example, following a takeover bid or activity or merger/demerger announcement. During the year, the remuneration committee considered the treatment of changes affecting companies in the comparator groups for awards made in 2004/05, 2005/06 and 2006/07.

External advisers regularly assess, and report to the committee on, the group's TSR performance and ranking in the comparator group and performance against the index. Their report at the end of the performance period enables the committee to determine the extent to which this performance condition has been met.

The vesting of awards is also subject to the remuneration committee being satisfied that the group's recorded TSR performance is consistent with underlying business performance. The committee tests whether this condition has been satisfied after the end of each performance period in accordance with the terms of each award. Reference may be made to actual against planned performance in respect of key corporate financial measures. The committee takes account of the impact of the transition to International Financial Reporting Standards when assessing underlying business performance against the performance measures.

Matched share investment scheme for Philip Green

Full details of this scheme were disclosed in the remuneration report for 2005/06.

Table 2: Executive directors' emoluments and long-term incentive payments (audited information)

	Gross salary		Annual bonus		Other benefits		Compensation for loss of office		Total emoluments		Long-term incentive vesting during the year ended 31 March	
	2008 £'000	2007 £'000	2008 £'000	2007 £'000	2008 £'000	2007 £'000	2008 £'000	2007 £'000	2008 £'000	2007 £'000	2008 £'000	2007 £'000
Philip Green	725.9	686.7	654.7	488.2	26.0	28.4	–	–	1,406.6	1,203.3	–	–
Paul Capell	145.8	–	–	–	7.4	–	341.5	–	494.7	–	–	–
Charlie Cornish	352.8	340.0	305.0	241.7	20.2	17.5	–	–	678.0	599.2	–	107.5
Tim Weller	417.5	266.7	417.5	185.1	33.6	40.1	–	–	868.6	491.9	–	–
Total	1,642.0	1,293.4	1,377.2	915.0	87.2	86.0	341.5	–	3,447.9	2,294.4	–	107.5

Notes:

- Other benefits include the taxable value of the car or car allowance, private fuel and medical insurance.
- Paul Capell was appointed to the board on 1 May 2007 and resigned on 27 September 2007. His compensation for loss of office costs includes salary and payments paid through payroll and benefits provided after his resignation from the board, but while he was still employed by the company, until 31 December 2007.

In accordance with the scheme rules, Philip Green invested in 100,000 shares and received a matched award of 100,000 shares. The number of matched award shares increases by the notional reinvestment of dividends payable on them over the course of a five-year period ending on 12 February 2011.

Matched share investment scheme for Tim Weller

Full details of this scheme were disclosed in the remuneration report for 2006/07. In accordance with the scheme rules, Tim Weller invested in 39,000 shares and received a matched award of 39,000 shares. The number of matched award shares increases by the notional reinvestment of dividends payable on them over the course of a five-year period ending on 30 June 2011.

Special long-term incentive scheme for Charlie Cornish

Full details of this scheme were disclosed in the remuneration report for 2006/07. Under the scheme, Charlie Cornish was awarded an option over 47,027 shares on 16 March 2007 at an exercise price of zero. The number of shares under option increases by the notional reinvestment of dividends payable on them. The option is subject to conditions and is exercisable after 1 April 2010.

Annual bonus and matching share award plan

The annual bonus is designed to motivate executive directors and other senior executives to achieve the group's financial, operational and strategic objectives. Directors are rewarded according to the company's financial and non-financial performance for the year and the achievement of individual targets which are set each year. The operational and individual targets may include performance against key stakeholder measures and personal objectives. Executive directors may be invited to join the matching share award plan and elect to receive up to a total of 50 per cent of their annual bonus in the form of United Utilities shares. There is a match from the company whereby for 2008/09, the first 20 per cent of bonus results in a two for one match by the company and the balance up to the other 30 per cent in a one for one match. The matching shares are released after three years subject to the achievement of performance conditions. If these conditions are not achieved, a partial release may, in some circumstances, be made. The performance conditions are on the basis of an equal weighting of TSR performance, as mentioned in the performance share plan above and the achievement of operational performance measures within the categories of quality and environment,

customer service, finance and efficiency, and employee related. Full details of the operational performance measures for the 2007/08 grant were disclosed in the 2007 remuneration report.

Contracts of service and compensation for termination

The company's policy is that the executive directors and executive officers normally have one-year notice periods. The company may offer a longer notice period if it considers that necessary to recruit a new director or executive officer. If it offers an initial notice period of more than one year, it will usually reduce that to a rolling one-year notice period after the initial period has expired. At 31 March 2008, all current executive directors had one-year notice periods.

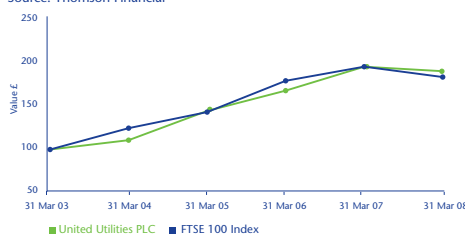
As at 31 March 2008, service contracts did not provide explicitly for termination payments (other than for holidays due but not taken), liquidated damages or payments in lieu of notice. If a contract is to be terminated, the remuneration committee will apply such mitigation it considers is fair and reasonable. Its policy is to take a robust line on reducing compensation.

Performance graph

The graph below compares the group's annual TSR performance for the past five years against the FTSE 100 Index. The TSR indices used in the graph have been calculated relative to a base date of 31 March 2003.

Total shareholder return

Source: Thomson Financial



Note:

- This graph shows the value of £100 invested in United Utilities compared with the value of £100 invested in the FTSE 100 Index in each case from 31 March 2003 to 31 March 2008. The other points plotted are the values at intervening financial year-ends.

Consolidated income statement

For the year ended 31 March

2008
£m

Re-presented
2007
£m

Revenue represents the income receivable for services provided in the ordinary course of business.

Continuing operations

Revenue	2,362.9	1,986.7
Other income	21.3	8.9
Employee benefits expense	(317.5)	(254.1)
Depreciation and amortisation expense	(248.2)	(221.3)
Infrastructure renewals expenditure	(120.1)	(101.2)
Other operating costs	(1,035.2)	(776.9)
Total operating expenses	(1,699.7)	(1,344.6)
Operating profit	663.2	642.1
Investment income	146.7	118.3
Finance expense	(331.6)	(258.1)
Investment income and finance expense	(184.9)	(139.8)
Profit before taxation	478.3	502.3
Taxation	(62.0)	(143.9)
Profit for the year from continuing operations	416.3	358.4

Profit earned in the year available to pay dividends to shareholders and to re-invest in the business.

Discontinued operations

Profit for the period from discontinued operations	492.9	75.1
Profit for the year	909.2	433.5

Basic earnings per share are calculated by dividing profit for the year attributable to equity holders of the company by the weighted average number of shares in issue.

Earnings per share

From continuing and discontinued operations		
Basic	103.3p	49.4p
Diluted	103.2p	49.2p

The difference between the weighted average number of shares used in the basic and the diluted earnings per share calculations represents those ordinary shares deemed to have been issued for no consideration on the conversion of all potential dilutive ordinary shares.

From continuing operations

Basic	47.3p	40.9p
Diluted	47.3p	40.7p

The results of United Utilities Electricity, the group's industrial liquid waste and facilities management operations and its share of results from its associate have been disclosed within discontinued operations in 2008. Corresponding amounts for 2007 have also been re-presented, as required by IFRS 5, accordingly.

Balance sheets

	At 31 March		Re-presented Group		Company	
	2008 £m	2007 £m	2008 £m	2007 £m	2008 £m	2007 £m
ASSETS						
Non-current assets						
Property, plant and equipment	7,591.8	8,894.6	0.5	0.6		
Goodwill	2.3	5.0	–	–		
Other intangible assets	85.3	115.5	–	–		
Investments	155.5	202.4	5,352.3	5,268.3		
Trade and other receivables	28.2	21.6	–	–		
Retirement benefit surplus	–	61.3	–	10.1		
Deferred tax asset	–	–	4.8	7.3		
Derivative financial instruments	44.3	15.2	–	–		
	7,907.4	9,315.6	5,357.6	5,286.3		
Current assets						
Inventories	63.3	62.8	–	–		
Trade and other receivables	456.2	418.2	1,299.9	993.6		
Cash and short-term deposits	1,810.5	2,403.3	663.8	336.7		
Derivative financial instruments	99.0	61.0	0.9	18.8		
	2,429.0	2,945.3	1,964.6	1,349.1		
Total assets	10,336.4	12,260.9	7,322.2	6,635.4		
LIABILITIES						
Non-current liabilities						
Trade and other payables	(125.5)	(414.3)	–	–		
Borrowings	(3,788.9)	(4,854.9)	(521.3)	(765.2)		
Retirement benefit obligations	(101.2)	–	(15.4)	–		
Deferred tax liabilities	(1,164.0)	(1,550.5)	–	–		
Provisions	(18.7)	(30.4)	(8.5)	(12.5)		
Derivative financial instruments	(53.2)	(173.5)	(30.1)	(100.1)		
	(5,251.5)	(7,023.6)	(575.3)	(877.8)		
Current liabilities						
Trade and other payables	(771.9)	(749.2)	(615.6)	(502.5)		
Borrowings	(878.4)	(1,509.5)	(856.0)	(928.0)		
Current income tax liabilities	(66.9)	(168.0)	–	–		
Provisions	(21.0)	(8.5)	(4.4)	(2.0)		
Derivative financial instruments	(136.7)	(67.3)	(51.8)	(7.3)		
	(1,874.9)	(2,502.5)	(1,527.8)	(1,439.8)		
Total liabilities	(7,126.4)	(9,526.1)	(2,103.1)	(2,317.6)		
Total net assets	3,210.0	2,734.8	5,219.1	4,317.8		
EQUITY						
Capital and reserves attributable to equity holders of the company						
Share capital	881.6	879.8	881.6	879.8		
Share premium account	1,429.3	1,421.9	1,429.3	1,421.9		
Revaluation reserve	158.8	158.8	–	–		
Treasury shares	(0.3)	(0.3)	(0.3)	(0.3)		
Cumulative exchange reserve	7.6	(4.2)	(1.1)	(1.7)		
Other reserves	58.1	24.3	–	–		
Retained earnings	674.9	254.5	2,909.6	2,018.1		
Shareholders' equity	3,210.0	2,734.8	5,219.1	4,317.8		

Property, plant and equipment comprises infrastructure assets (mains, sewers, water storage reservoirs, dams, sludge pipelines and sea outfalls) and other assets (including properties, overground plant and equipment).

This summary financial statement does not contain as much information as you need to gain a full understanding of the results and state of affairs of the group. Copies of the full annual report are free upon request – see page 13.

The allotted and fully paid share capital of the company at 31 March 2008 was 881,621,190 ordinary shares with a nominal value of £1 each (2007:879,812,392 ordinary shares of £1 each).

The total interest of shareholders in the reported amounts of the group's assets less its reported liabilities.

The balance sheet amounts in respect of investments, retirement benefits, deferred tax, inventories, other reserves and retained earnings have been re-presented at 31 March 2007 as the directors believe this provides a fairer presentation of these balances.

Approved by the board of directors on 2 June 2008 and signed on its behalf by:

Sir Richard Evans
Chairman

Tim Weller
Chief financial officer



Notice of AGM 2008

Your invitation to the meeting and information about the meeting

The date and time of the meeting

The annual general meeting will be held on Friday, 25 July 2008. Please note that the meeting will start at 11.00 am. The doors will open at 10.00 am.

The venue for the meeting

The meeting will be held at the Bridgewater Hall, Manchester M2 3WS. Please see the location details on page 15.

Your admission card

An admission card is enclosed with this leaflet. Please bring the card with you to the meeting. This card contains your unique shareholder number and it will help speed up the registration process.

Your proxy form

The enclosed proxy form can be used to record votes on all ordinary shares held in your name as at the latest practicable date before the meeting. Voting on all resolutions will be taken by poll and returning this form will ensure that your vote is properly counted whether or not you attend the meeting. If you submit a proxy form, you will not need to complete the poll card at the meeting itself unless you want to change the way you have voted. There are notes on the proxy form explaining how to complete it.

When you arrive at the venue

Please bring your admission and poll card with you to the meeting. This will help us to get you into the meeting as quickly as possible. The card will also serve as a personalised poll card making sure we are able to count your votes quickly and accurately after the meeting. If you do not bring your admission and poll card, we will have to accredit you. This means you will need to produce proof of your identity, which the registrar's staff will check with the share register to confirm that you are entitled to attend the meeting. A replacement poll card will then be issued to you after you have been accredited. If you are a proxy, you will have to be accredited too. The registrar's staff will check with the list of valid proxies to confirm that you are entitled to attend the meeting. There will be security checks at the venue for your safety, so please try to avoid bringing large bags or briefcases. We reserve the right to search bags before allowing entry to the meeting. We do not allow cameras or tape recorders in the meeting and you will have to keep your personal belongings with you during the meeting.

Assistance for shareholders with disabilities

If you need assistance, please tell a steward when you arrive. If you have a companion to help you, we will admit them to the meeting. We will be providing facilities if you are hard of hearing, including sign language interpreters.

The services at the venue

The following services will be provided in the foyer to deal with your personal concerns and queries:

- shareholder enquiries, where the registrar's staff will answer any questions you may want to ask about your shareholding or deal with any changes (for example, a change of address) you may need to tell us about; and
- customer enquiries, where representatives from the business will answer your queries and give you further information about the services they provide to customers. Stewards will help direct you to any of the facilities.

Registering and asking your questions

Shareholders can ask questions during the meeting on any of the resolutions which the directors will be proposing at the meeting. However, please restrict your questions to shareholder matters. If your question is a customer matter, we have a customer enquiries desk in the foyer to help you. It will be helpful if you could follow this procedure so that we can deal with as many questions as quickly as possible:

- before the meeting starts, please go to the question registration desk in the auditorium and give details of the question you want to ask to the question registration desk manager. Please indicate the resolution on the agenda to which your question refers;
- the question registration desk manager will tell you if your question has already been registered by another shareholder;
- a steward will ask you to sit in a designated area in the auditorium near a question point;
- when it is your turn to ask your question, a steward will take you to the question point; and
- before asking your question, please state your name and, after asking your question, please wait at the question point while the appropriate director answers your question. A steward will then take you back to your seat.

The chairman of the meeting will invite shareholders to ask their questions on a particular resolution after he has introduced it.

Documents you can look at

You can look at copies of minutes of previous general meetings, the executive directors' service contracts and the non-executive directors' letters of appointment during business hours (from 9.00 a.m. to 5.00 p.m. on weekdays) at the registered office of United Utilities PLC at Haweswater House, Lingley Mere Business Park, Lingley Green Avenue, Great Sankey, Warrington, WA5 3LP. A copy of the proposed new articles of association of United Utilities PLC, together with a further copy which is marked to show the changes made to the existing articles of association, will be available for inspection at the company's registered office and at the offices of Addleshaw Goddard LLP, 150 Aldersgate Street, London, EC1A 4EJ during normal business hours on any weekday (Saturdays, Sundays and public holidays excepted) from the date of dispatch of the notice convening the meeting until the close of the meeting. You can also inspect all of the documents mentioned above at the accreditation desk at the meeting where they will be made available from at least 15 minutes prior to the annual general meeting until the close of the meeting.

The notice calling the annual general meeting of United Utilities PLC

This is to give you formal notice that the company is holding its annual general meeting on Friday, 25 July 2008 at the Bridgewater Hall, Manchester. The meeting will start at 11.00 am and will deal with the following items of business:

The ordinary business of the meeting

- 1 To receive the accounts and the directors' and auditors' reports for the year ended 31 March 2008.
- 2 To declare a final dividend.
- 3 To approve the directors' remuneration report for the year ended 31 March 2008.
- 4 To reappoint Dr John McAdam as a director.
- 5 To reappoint Nick Salmon as a director.
- 6 To reappoint David Jones as a director.
- 7 To reappoint Deloitte & Touche LLP as auditors of the company.
- 8 To authorise the directors to set the auditors' remuneration.

The special business of the meeting

To consider, and if thought fit pass, the following resolutions. Resolutions 9 and 13 will be proposed as ordinary resolutions and resolutions 10, 11, and 12 as special resolutions:

- 9 That the directors be and they are hereby generally and unconditionally authorised in accordance with section 80 of the Companies Act 1985 ('the Act') to exercise all the powers of the company to allot relevant securities (as defined in section 80(2) of the Act) of the company up to an aggregate nominal amount of £293,902,939 provided that this authority shall expire on the earlier of the conclusion of the next annual general meeting of the company and 30 September 2009, save that the company may, before such expiry, make any offer or agreement which would or might require relevant securities to be allotted after such expiry and the directors may allot relevant securities in pursuance of such an offer or agreement as if the authority conferred hereby had not expired. This authority is in substitution for all authorities subsisting at the time this resolution is passed.
- 10 That the directors be and they are hereby empowered pursuant to section 95(1) of the Act to make an allotment or allotments of equity securities (as defined in sections 94(2) and 94(3A) of the Act) of the company, pursuant to any general authority conferred on the directors, as if section 89(1) of the Act did not apply to any such allotment, provided that this power shall be limited to:
 - (a) the allotment of equity securities in connection with a rights issue or

other issue in favour of the holders of ordinary shares and in favour of holders of any other class of equity security in accordance with the rights attached to such class, where the equity securities respectively attributable to the interests of such persons are proportionate (as nearly as may be) to the respective numbers of equity securities held by them, subject only to such exclusions or other arrangements as the directors may judge to be necessary or expedient to deal with fractional entitlements or any legal or practical problems arising under the laws of any territory, or due to any shares being represented by depository receipts, or to deal with the requirements of any recognised regulatory body or any stock exchange in any territory; and

- (b) the allotment (otherwise than pursuant to sub-paragraph (a) of this resolution) of equity securities which are, or are to be, wholly paid up in cash and have an aggregate nominal amount not exceeding £44,085,440;

and provided further that the authorities conferred by sub-paragraphs (a) and (b) of this resolution shall expire on the earlier of the conclusion of the next annual general meeting of the company and 30 September 2009, save that in any such case, the directors may, before such expiry, make any offer or agreement which would or might require equity securities to be allotted after such expiry and the directors may allot equity securities in pursuance of any such offer or agreement as if the authority conferred had not expired. These authorities are in substitution for all authorities subsisting at the time this resolution is passed.

- 11 That in accordance with Chapter VII of Part V of the Act, or otherwise as permitted by law and by the company's articles of association, the company be and is hereby generally and unconditionally authorised to make market purchases (as defined in section 163(3) of the Act) of its own ordinary shares of £1 each on such terms and in such manner as the directors of the company may from time to time determine, provided that the authority conferred by this resolution shall:
 - (a) expire at the conclusion of the next annual general meeting of the company, or if earlier on 30 September 2009;
 - (b) be limited to the purchase of a maximum of 88,170,881 ordinary shares;
 - (c) require that the company does not pay less than £1 for each share;

- (d) not permit the payment per ordinary share of an amount (excluding expenses (if any) payable by the company) which is more than the higher of (1) five per cent above the average of the middle market quotations for an ordinary share derived from the Daily Official List of the London Stock Exchange for the five business days immediately preceding the day on which any such share is contracted to be purchased by the company, and (2) the amount stipulated by Commission Regulation (EC) 2273/2003;
- (e) before its expiry entitle the company to enter into any contract for the purchase of ordinary shares which might be executed and completed wholly or partly after its expiry; and
- (f) only be capable of variation, revocation or renewal by special resolution of the company in general meeting.

- 12 That the regulations set out in the document produced to the meeting and, for the purposes of identification, signed by the chairman be and are hereby adopted as the articles of association of the company, to the exclusion of all existing articles of association of the company.

- 13 That, in accordance with Part 14 of the Companies Act 2006, the company and each company which is or becomes a subsidiary of the company at any time during the period for which this resolution has effect be and are hereby authorised:

- (a) to make political donations to political parties to which Part 14 of the Companies Act 2006 applies, not exceeding £50,000 in total;
- (b) to make political donations to political organisations other than political parties, not exceeding £50,000 in total; and
- (c) to incur political expenditure, not exceeding £50,000 in total,

in each case during the period beginning with the date of the passing of this resolution and ending on the earlier of the conclusion of the next annual general meeting of the company and 30 September 2009. In any event, the aggregate amount of political donations and political expenditure made or incurred by the company and its subsidiaries pursuant to this resolution shall not exceed £150,000.

For the board	Registered office:
Tom Keevil	Haweswater House Company
Secretary and	Lingley Mere Business Park
General Counsel	Lingley Green Avenue
	Great Sankey
2 June 2008	Warrington WA5 3LP

The explanatory notes about the resolutions we will be proposing at the AGM

Resolution 1: receiving the report and accounts

The directors will present to shareholders at the annual general meeting the accounts for the previous financial year, on this occasion for the year ended 31 March 2008, together with their report and the auditors' report on those accounts.

Resolution 2: declaring a final dividend

Final dividends are approved by the shareholders. However, they cannot be more than the amount the board recommends. The board is recommending a final dividend of 31.47 pence per ordinary share. If shareholders approve the recommended dividend, it will be paid on 8 August 2008 to shareholders on the register at the close of business on 27 June 2008.

Resolution 3: approving the directors' remuneration report

The directors are required to include specified information within the directors' remuneration report and must submit that report for approval by shareholders at each annual general meeting in accordance with section 439 Companies Act 2006. The directors' remuneration report has been prepared accordingly and approved by the directors. The directors' remuneration report is included in full on pages 41 to 51 of the United Utilities Annual Report and Accounts 2008. A summary of the directors' remuneration report is contained in this document on pages 4 to 5.

Resolution 4: reappointing Dr John McAdam

Under the articles of association, a director appointed by the board must retire at the annual general meeting of the company next following such appointment. Dr John McAdam was appointed as an additional director by the board on 4 February 2008 and offers himself, and is unanimously recommended by the board, for reappointment.

Dr John McAdam, aged 60, became a member of the board of ICI plc in 1999 and was subsequently appointed as its chief executive in 2003, a position he held until ICI's recent takeover by Akzo Nobel. He was a non-executive director of Severn Trent plc between 2000 and 2005. Subject to his election by shareholders at the annual general meeting, he will take over from Sir Richard Evans as chairman of the board of United Utilities at the annual general meeting.

Resolutions 5 and 6: reappointing Nick Salmon and David Jones

Under the articles of association, directors must retire at the third annual general meeting following their appointment or last re-appointment by shareholders. Nick

Salmon and David Jones were last appointed at the annual general meeting in 2005 and they therefore retire and offer themselves for reappointment. Following formal performance evaluation by the board, and individual appraisal by the chairman, Mr Salmon and Mr Jones continue to be effective and to demonstrate the required commitment to the role of non-executive director of the company. The remaining directors therefore unanimously recommend that each of these directors be reappointed.

Nick Salmon, aged 56, was appointed to the board as a non-executive director on 4 April 2005. From 2001 to 2004, he was executive vice president of Alstom S.A., the global energy and transport infrastructure group. From 1997 to 2001 he was executive vice president of ABB Alstom Power and was chief executive of Babcock International Group plc from 1993 to 1997. Prior to joining Babcock, he held senior management positions at GEC and GEC Alsthom in the UK and France, and previously spent 11 years with China Light & Power Company Limited in Hong Kong. He is currently the chief executive of Cookson Group plc.

David Jones, aged 66, was appointed to the board as a non-executive director on 3 January 2005. He was the group chief executive of The National Grid Company plc from 1994 to 2001, taking National Grid to the stock market and leading it successfully through an extensive business transformation programme. Prior to that, he was chief executive of South Wales Electricity, having previously held senior engineering, commercial and management posts on the South Western and Midlands Electricity Boards. He is chairman of UK Coal plc.

Resolution 7: reappointing the auditors

The auditors are required to be reappointed at each annual general meeting at which accounts are presented. The board is proposing the reappointment of Deloitte & Touche LLP as auditors.

Resolution 8: remunerating the auditors

It is normal practice for a company's directors to be authorised to set the auditors' remuneration and shareholders' approval to do so is sought in this resolution. The determination of the remuneration of the auditors is a matter which is delegated by the board to the audit committee.

Resolution 9: authorising the directors to allot shares

This resolution is to give the directors the general authority to allot shares. The resolution will give the board the authority to allot up to 293,609,036 ordinary shares of £1 each. That represents one third of the issued ordinary share capital of the company at 2 June 2008. At that date the

company did not hold any shares in the company in treasury. The directors do not intend at present to use this authority, which will expire at the end of the annual general meeting to be held in 2009.

Resolution 10: disapplying statutory pre-emption rights

This is a resolution which the directors propose each year at the annual general meeting. The Companies Act 1985 requires that, subject to certain exceptions, before directors of a company can issue any new shares, or sell the company's own shares out of treasury for cash, those shares must first be offered to existing shareholders proportionately to their existing shareholdings. The directors are seeking authority to allot a limited number of shares for cash and to dispose of treasury shares without having to offer such shares to existing shareholders.

Resolution 10 would restrict the number of new ordinary shares which may be allotted for cash and the number of treasury shares which may be sold for cash to an aggregate maximum of 44,085,440 ordinary shares. That represents five per cent of the issued ordinary share capital of the company at 2 June 2008. The authority which the directors are seeking will expire at the end of the 2009 annual general meeting. The directors are not currently contemplating using this power.

Resolution 11: authorising the company to make market purchases of its own shares

At the 2007 annual general meeting, the company was authorised to make market purchases of its own shares. This resolution is to renew that authority for a further year. It does not mean that the company will buy its own shares at any particular price or indeed at all. This authority relates to the purchase by the company of its own shares and should not be confused with any share dealing facilities which the company makes available to its shareholders from time to time. The resolution would permit the purchase of up to 88,170,881 ordinary shares. That represents ten per cent of the issued ordinary share capital of the company at 2 June 2008. The resolution also specifies the maximum and minimum prices at which the company can buy the shares, reflecting the requirements of the Listing Rules of the UK Listing Authority. The authority would expire at the end of the 2009 annual general meeting. The directors would consider exercising this authority only if they felt it was in the best interests of the company to do so and after considering the effects on earnings per share and the benefits for longer-term shareholders. The directors do not intend at present to use this power but wish to retain the flexibility to do so in the future. Any shares repurchased would either be cancelled, or be held by the company as

treasury shares, in which case they would carry no voting rights and no entitlement to receive any dividend for as long as they are held as treasury shares. As at 2 June 2008, options over a total of 3,961,305 ordinary shares were outstanding and not exercised. That number of ordinary shares represents 0.45 per cent of the company's issued ordinary share capital at 2 June 2008. It would represent 0.50 per cent of the issued ordinary share capital if the proposed authority to buy the company's own shares had been used in full at that date and the shares so purchased had been cancelled.

Resolution 12: adopting new articles of association of the company

This resolution asks shareholders to adopt new articles of association. These are intended to replace the company's current articles of association. The new articles are being proposed mainly to take account of changes in UK company law introduced by the Companies Act 2006. The company is proposing adoption of new articles rather than amendment of the current articles because of the number of changes proposed.

The principal changes are as follows:

Register of members: the provision in the current articles permitting the board to suspend the registration of transfers of shares is not included in the new articles.

Members' requisitions: the current articles contain provisions which entitle a member or a group of members, if they satisfy certain minimum share ownership thresholds, to requisition a general meeting of the company, or to require that a resolution or statement provided by them is circulated by the company to all members. Equivalent provisions are now contained in the Companies Act 2006 and therefore these specific sections have been omitted from the new articles.

Chairman's casting vote: the current articles provide that in the case of an equality of votes of members at a general meeting of the company, the chairman of that meeting would be entitled to a second or casting vote. The new articles do not provide for such a casting vote.

Proxies: the new articles provide for the right of a person appointed as proxy for a member to speak on behalf of that member at a general meeting of the company, whereas under the current articles a proxy is not entitled to speak at a general meeting.

Directors' fees: the current articles place a limit on the aggregate amount which may be paid to directors of the company in return for their holding the office of director, such limit being £750,000. This is effectively a limit on the amount which may be paid as fees to non-executive

directors, since it does not apply to limit the amounts which may be paid to executive directors under their service contracts. In the new articles this limit has been increased to £1,000,000.

Directors' ability to authorise conflict situations: the new articles contain a new provision, not included in the current articles. With effect from 1 October 2008, under section 175 Companies Act 2006 a director of a company will be under a duty to avoid a situation in which he has, or can have, a direct or indirect interest which conflicts or possibly may conflict with the interests of the company. This duty is not infringed if the relevant conflict situation is authorised by the other directors of the company, and in order to give that authorisation the directors must be permitted to do so by the company's articles of association. The new articles include provision for the directors to authorise such conflict situations, and include related amendments to the provisions in the current articles which refer to directors' interests.

Updated references to legislation: the new articles provide updated references to relevant sections of legislation which has been enacted and come into force since the time when the current articles were adopted and/or last amended, including specifically references to the Companies Act 2006.

Other minor and consequential changes are not noted but a copy of the new articles together with further copy which is marked to show the changes made to the current articles are available for inspection as noted on page 8 and on the company's website www.unitedutilities.com.

Resolution 13: authorising political donations and political expenditure

Part 14 of the Companies Act 2006 requires companies to seek shareholder approval for political donations to political parties and other political organisations, and for other political expenditure. Although the company does not make, and does not intend to make, donations to political parties, within the normal meaning of that expression, the definition of political donations is very broad and includes expenses legitimately incurred as part of the process of talking to members of parliament and opinion-formers to ensure that the issues and concerns of the United Utilities group are considered and addressed. These activities are not intended to support any political party and the group's policy is not to make any donations for political purposes in the normally accepted sense. The authorities sought from shareholders are to ensure that the company, and its major operating subsidiaries, act within the law in case any of their normal activities are caught by the legislation. The total amount which may be

donated under the proposed authority is limited to £150,000. This resolution will renew the directors' authority until the annual general meeting to be held in 2009.

Admission and voting

Proxy form

Every shareholder has the right to appoint one or more persons of their choice as proxy for the annual general meeting. A person appointed as proxy need not be a shareholder. A proxy may exercise all or any of the rights of a shareholder to attend, speak and vote on behalf of that shareholder at the meeting. If you wish to appoint a person other than the chairman of the company, please insert the name of your chosen proxy in the space provided. If the proxy is being appointed in relation to less than your full voting entitlement, please enter in the box next to the proxyholder's name the number of shares in relation to which they are authorised to act as your proxy. If left blank your proxy will be deemed to be authorised in respect of your full voting entitlement (or if this proxy form has been issued in respect of a designated account for a shareholder, the full voting entitlement for that designated account).

To appoint more than one proxy, (an) additional proxy form(s) may be obtained by contacting the company's registrar, Equiniti, Aspect House, Spencer Road, Lancing, West Sussex BN99 6GP or by telephone on +44 (0)871 384 2041 or you may photocopy the form of proxy. Please indicate in the box next to the proxy holder's name the number of shares in relation to which they are authorised to act as your proxy. Please also indicate by ticking the relevant box if the proxy appointment is one of multiple appointments being made. Multiple proxy appointments should be returned together in the same envelope.

To be valid, completed proxy forms must be received by the company's registrar, Equiniti, at Aspect House, Spencer Road, Lancing, West Sussex BN99 6GP by no later than 11.00 a.m. on Wednesday 23 July 2008. Alternatively, you can submit your proxy electronically (see below).

Persons nominated to enjoy information rights

If you are not a shareholder, but you have been nominated by a shareholder to enjoy information rights in relation to the company under section 146 Companies Act 2006, you are not entitled to appoint a proxy. However, there may be an agreement between you and the shareholder by whom you were nominated whereby you are entitled to be appointed as a proxy for the meeting. If you have no such right, or do not wish to exercise such a right, you may still be entitled under such an agreement to give instructions to the member as to the exercise of voting rights.

Admission card

An admission card and a proxy form are enclosed with this leaflet. Please complete and return the proxy form whether or not

you intend to attend the meeting in person. The return of the proxy form will not prevent you from attending and voting at the meeting if you so wish.

If you are coming to the meeting, please bring the admission card with you. The admission card will also be your personalised poll card at the meeting. However, if you have already lodged a proxy card you will only need to fill in the poll card if you wish to change the way you voted on the proxy form.

We have to set a time and date for eligibility to attend the meeting. This year, only those shareholders registered on the company's register of members at 6.00 p.m. on Wednesday 23 July 2008 will be eligible to attend or vote at this annual general meeting. We will disregard changes to entries on the register after 6.00 p.m. on 23 July 2008. If the meeting were to be adjourned for any reason, then only those shareholders registered on the company's register of members as at 6.00 p.m. on the day which is two days prior to the day fixed for the adjourned meeting will be eligible to attend.

ADR holders

Holders of the company's American depository shares evidenced by American depository receipts may exercise their votes through the depository, JPMorgan Chase Bank.

Electronic proxy voting

Shareholders may register the appointment of a proxy for this meeting via the internet at www.sharevote.co.uk. To do this, you will need your voting reference numbers, the three 8-digit numbers quoted on your proxy form. Then just follow the instructions on the website.

The website is operated by the company's registrar, Equiniti. Shareholders are advised to read the terms and conditions relating to the use of this facility before appointing a proxy. These terms and conditions may also be viewed on the website. Any electronic communication sent by a shareholder that is found to contain a virus will not be accepted. Electronic communication facilities are available to all shareholders and those who use them will not be disadvantaged in any way.

Within Sharevote you will also be invited to register with the Shareview website which provides a range of electronic services for shareholders (see Shareview details on page 13 under 'Enquiring about your shareholding').

CREST electronic proxy appointment service

CREST members who wish to appoint a proxy or proxies through the CREST electronic proxy appointment service may do so for the annual general meeting and

any adjournment thereof by using the procedures described in the CREST manual. CREST personal members or other CREST sponsored members, and those CREST members who have appointed a service provider(s), should refer to their CREST sponsor or voting service provider(s), who will be able to take the appropriate action on their behalf.

In order for a proxy appointment or instruction made using the CREST service to be valid, the appropriate CREST message (a 'CREST Proxy Instruction') must be properly authenticated in accordance with Euroclear UK & Ireland Limited's specifications and must contain the information required for such instructions, as described in the CREST manual. All messages relating to the appointment of a proxy or an instruction to a previously appointed proxy must be transmitted so as to be received by Equiniti (ID 7RA01) no later than 11.00 a.m. on Wednesday 23 July 2008.

Normal system timings and limitations will apply in relation to the input of CREST proxy instructions. It is therefore the responsibility of the CREST member concerned to take such action as shall be necessary to ensure that a message is transmitted by means of the CREST system by any particular time. In this connection, CREST members and, where applicable, their CREST sponsors or voting service providers are referred, in particular, to those sections of the CREST manual concerning practical limitations of the CREST system and timings.

The company may treat as invalid a CREST Proxy Instruction in the circumstances set out in Regulation 35(5)(a) of the Uncertificated Securities Regulations 2001.

Useful information for shareholders

£1.5 billion return of value to shareholders

As set out in the circular to shareholders published on 6 June 2008, the board intends to return to shareholders a total of £1.5 billion or 170 pence per share. This substantial total return is analysed in the table below:

Proposed return of value to shareholders	£m	Pence per share*
Net equity proceeds from sale**	1,050	119
Additional return to create more efficient capital structure	450	51
Total proposed return via B share scheme	1,500	170

Notes:

* Based on 880 million ordinary shares in issue at the time the sale was agreed.

** £1,782 million sale price less United Utilities Electricity net debt of £686 million at fair value at the date of disposal, including United Utilities' group debt apportioned to the electricity business and transaction costs of £46 million.

The proposed return of value will be in the form of a redeemable B share scheme providing shareholders (other than shareholders in certain overseas jurisdictions) with a choice of receiving the return as capital or income and the option to spread the return over two financial years.

In order to implement the B share scheme and increase the group's distributable reserves, the company intends to propose a change to its corporate structure. The proposed change, which is subject to court and shareholder approval, involves a scheme of arrangement to introduce a new parent company above United Utilities PLC. The reserves created by the implementation of the new structure will be available for the proposed return of value and the declaration of future dividends.

The scheme of arrangement will involve the new parent company acquiring all of the shares in United Utilities PLC and issuing new shares. This will comprise the issue of new ordinary shares and redeemable B shares to facilitate the return of value. The number of new ordinary shares issued will be reduced from the existing number of ordinary shares, commensurate with the return of value, with a view to aiding comparability of share price and earnings per share before and after the return of value. Following the implementation of the new structure, United Utilities' shareholders will hold shares in the new parent company equivalent to their previous percentage holding in United Utilities PLC. The new structure will be implemented at the same time as the return of value.

The necessary steps to achieve the above corporate restructuring are expected to be completed during the summer, enabling the return of value to take place in August 2008. Subject to the successful conclusion of a scheme of arrangement United Utilities PLC will be replaced by a new holding company to be known as United Utilities Group PLC. Shortly after the annual general meeting, United Utilities PLC shares will be cancelled and delisted and United Utilities Group PLC will issue ordinary shares and B redeemable shares in their place.

Annual general meeting

The company is holding its 2008 annual general meeting on Friday 25 July 2008 at the Bridgewater Hall, Manchester. It will start at 11.00 a.m. The notice calling the meeting is set out on pages 8 and 9 of this leaflet.

Key events for shareholders 2008/09

- United Utilities PLC will pay the 2008 final dividend on 8 August 2008.
- United Utilities Group PLC will despatch cheques in payment of the B dividend and the first redemption date for the B shares on 11 August 2008.
- We will despatch new share certificates for ordinary shares and outstanding B shares in United Utilities Group PLC by 11 August 2008.
- We will announce the half year results on 26 November 2008 (provisional).
- We will pay the 2009 interim dividend in February 2009.
- We will despatch cheques in respect of Final B Share Redemption on 20 April 2009.
- We will announce the preliminary full year results in May or June 2009.
- We will publish United Utilities Group PLC's first annual report and accounts, the stakeholder report and summary financial statement in June 2009.
- We will hold the first annual general meeting of United Utilities Group PLC in July 2009.

Keeping you in the picture

You can find more information about United Utilities quickly and easily on the United Utilities' website. In addition to the annual report and accounts, the stakeholder report and other reports, company announcements are also published on the website, including the interim and preliminary results announcements and associated presentations:

www.unitedutilities.com/corporatereports

In addition to these reports, the group also publishes in printed form a wide range of reports, leaflets and factsheets about various aspects of its business. You can get more information about

them from Gaynor Kenyon, director of communications, at Haweswater House, Lingley Mere Business Park, Lingley Green Avenue, Great Sankey, Warrington, WA5 3LP (telephone: +44 (0) 1925 237000; email: gaynor.kenyon@uuplc.co.uk).

Copies of the separate regulatory accounts for the year ended 31 March 2008 for the licensed water business, which are required to be given to the water regulator, are available free of charge. If you would like copies please contact Julie McGowan in company secretariat on +44 (0) 1925 237000, or alternatively they are available on the United Utilities website.

Summary financial statement and the full annual report

This summary financial statement is a shorter document and does not contain as much information as you need to gain a full understanding of the results and state of affairs of the group as is contained in the annual report and accounts. If you need more information, we have included the full report on our website for quick and easy access. Alternatively, a free copy is available on request and members may elect to receive a full copy of the annual report automatically for future years. Please contact the company secretariat on 01925 237000.

Enquiring about your shareholding

If you want to ask about your shareholding, or need any information, please contact the company's registrar, Equiniti, Aspect House, Spencer Road, Lancing, West Sussex BN99 6DA (telephone: +44 (0) 871 384 2041 or textphone for shareholders with hearing difficulties: +44 (0) 871 384 2255).

The registrar's website allows shareholders with internet access to view details of their shareholdings and dividends, to vote at general meetings and to register to receive communications electronically. You can use the tools on the website to value your portfolio by reference to a recent market price and, if you wish, sell your shares online. To register with Shareview go to www.shareview.co.uk, click on 'Create a portfolio' and follow the on-screen registration process using the eight-digit account number on the enclosed proxy form.

If you have received more than one copy of this document, you may have more than one account in your name on the register of members. To merge your holdings, please write to Equiniti at the above address, giving details of the accounts concerned and how you want them to be merged.

Paying your dividends direct to your account

The registrars pay dividends direct to a shareholder's bank or building society account through the BACS (Bankers'

Useful information for shareholders

Automated Clearing Service) system. If you have not already arranged for your dividends to be paid direct to your bank or building society account and you want to do so, please contact the company's registrar at the address above.

Dealing in United Utilities' shares

You can now buy or sell our ordinary shares using Equiniti's share dealing service (telephone: +44 (0) 845 603 7037) or deal at www.shareview.co.uk/dealing.

Holding your shares tax-efficiently

The United Utilities' single company ISA (a Maxi or Mini shares-only individual savings account), managed by Equiniti, offers a tax-efficient way of holding United Utilities' shares. To get more information, please ring +44 (0) 871 384 2244 stating that you are a United Utilities shareholder.

Donating shares to the ShareGift scheme

ShareGift is a charity (registered charity number 1052686) which specialises in accepting donations of small numbers of shares which are uneconomic to sell on their own. Shares which have been donated to ShareGift are aggregated and sold when practicable, with the proceeds passed on to a wide range of UK charities. Further details about ShareGift can be obtained from its website at www.ShareGift.org or by writing to ShareGift at 17 Carlton House Terrace, London SW1Y 5AH (telephone: +44 (0) 207 930 3737).

American Depositary Receipts (ADRs)

United Utilities' shares are traded in the US in the form of American Depositary Receipts (ADRs), and trade under the symbol UUPPLY on the OTC market. Each ADR represents two shares. JPMorgan Chase Bank, N.A. is the depositary and its address for enquiries is JPMorgan Chase Bank, N.A., JPMorgan Service Center, PO Box 3408, South Hackensack, NJ 07606 3408. Telephone: (800) 990 1135 (US toll free) or outside the US, +1 (201) 680 6630 or visit the website www.adr.com/shareholder.

Warning to shareholders

Over the last year, many companies have become aware that their shareholders have received unsolicited phone calls or correspondence concerning investment matters. These are typically from overseas based 'brokers' who target UK shareholders offering to sell them what often turn out to be worthless or high risk shares in US or UK investments. Shareholders are advised to be very wary of any unsolicited advice, offers to buy shares at a discount or offers of free company reports.

The Financial Services Authority (FSA) maintains on its website a list of unauthorised overseas firms who are targeting, or have targeted, UK investors and any approach from such organisations should be reported to the FSA so that this list can be kept up to date and any other appropriate action can be considered. If you deal with an unauthorised firm, you would not be eligible to receive payment under the Financial Services Compensation Scheme. More detailed information on this or similar activity can be found on the FSA website www.moneymadeclear.fsa.gov.uk.

Avoiding unsolicited mail

The company is legally obliged to make its register of members available to other organisations and, because of this, you may receive mail you have not asked for. If you want to limit the amount of personally addressed unsolicited mail you receive, and you have a UK registered address, please write to the Mailing Preference Service, Freepost 29, LON20771, London W1E 0ZT, or register by telephoning +44 (0) 845 703 4599 or at www.mpsonline.org.uk.

Alternative formats

If it would help you to receive shareholder communications in an alternative format – large print, braille or audio tape – please contact the registrar, Equiniti, Aspect House, Spencer Road, Lancing, West Sussex, BN99 6DA. Telephone: +44 (0) 871 384 2041, or textphone: +44 (0) 871 384 2255 for shareholders with hearing difficulties. Give your name, address, shareholder account number and your preferred alternative format.

If you have any further questions about your dividend or shareholding, please call the helpline on +44 (0) 871 384 2041 or visit the website www.unitedutilities.com.

How to get to the annual general meeting 2008

The Bridgewater Hall, Manchester

The Bridgewater Hall, is on Lower Mosley Street, Manchester M2 3WS. It is well served by public transport, including the Metrolink, and there is car parking nearby.

Please bring your admission card with you if you are coming to the meeting. It will speed up the registration process and will also act as your poll card to record your votes on the day.



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Forward looking statements

This summary financial statement contains certain forward-looking statements with respect to the operations, performance and financial condition of the group. By their nature, these statements involve uncertainty since future events and circumstances can cause results and developments to differ materially from those anticipated. The forward-looking statements reflect knowledge and information available at the date of preparation of this summary financial statement and the company undertakes no obligation to update these forward-looking statements. Nothing in this summary financial statement should be construed as a profit forecast. Certain regulatory performance data contained in this summary financial statement is subject to regulatory audit.



United Utilities PLC
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP
Telephone +44 (0)1925 237000
Facsimile +44 (0)1925 237066

Registered in England and Wales Registered
number 2366616

www.unitedutilities.com